



# PHOSPHOR TECHNOLOGY

## QUALITY POLICY STATEMENT

**It is the policy of Phosphor Technology Limited to provide our customers with quality inorganic luminescent products that consistently meet agreed specifications and which comply with appropriate regulatory requirements. In so doing we continually strive to maintain superior levels of product, service and satisfaction by identifying and utilising our strengths and new opportunities so that we may meet and, where possible, exceed our customers' needs and expectations.**

**To reinforce our commitment to effective quality and process management, and to ensure our policy is achieved we have**

- a) introduced a formal quality management system to comply with the requirements of BS EN ISO 9001 : 2015**
- b) set, communicated and regularly review quality objectives which have been established for relevant functions and levels within the Company**
- c) ensured through effective application of the Quality Management System that our overall performance is enhanced by our approach to prevention of nonconformity and our commitment to continual improvement**
- d) established continual and effective quality improvements as a result of reporting and following up all quality related problems**
- e) employed competent staff, provided appropriate training, ensured that they are aware of their quality responsibilities and at all times work to our documented processes and procedures to meet Company quality requirements**

**The Quality Manual describes our quality system and defines how we comply with the requirements of BS EN ISO 9001 : 2015. It is issued with my full authority and numbered copies are controlled to ensure they are up to date and available at points of use.**

**All our quality procedures and quality plans are documented in the Quality Procedures Manual. These Procedures are our commitment to continuous, effective quality management through the definition of the operation and control of the processes in use throughout the Company and as such will be rigidly followed by all staff of Phosphor Technology Limited.**

**The Quality Manager has been delegated with the responsibility for the daily operation of the quality system with my authority to ensure that the processes of the Quality Management System are maintained, areas for improvement are identified and acted upon and that the awareness of customer requirement is promoted throughout the Company.**

**Gerry Sorce**  
*Chief Executive*  
*Phosphor Technology Limited*